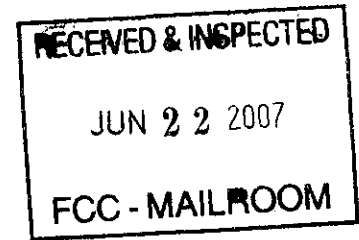


RE: CG Docket No. 03-123
Federal Communications Commission (FCC)
445 Twelfth Street SW
Washington, DC 20554



Dear Chairman Martin, Commissioners Adelstein, Copps, McDowell, and Tate:

I am a deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the deaf. Instead of seeking to limit the number of deaf people with VRS access, the FCC should do everything in its power to make VRS available to more deaf people.

I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and deaf individuals. I urge you to do everything you can to make VRS service available to the many deaf people who currently do not have access to this vital, life-changing service.

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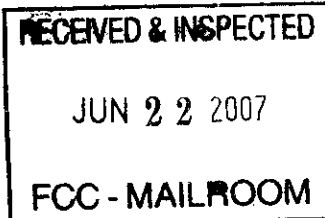
I, along with other deaf individuals, their families and coworkers, depend on VRS and other relay services.

Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide deaf people with functionally equivalent telecommunications services.

Sincerely,

A handwritten signature in cursive script, reading "Judith C. Seaton".

RE: CG Docket No. 03-123
Federal Communications Commission (FCC)
445 Twelfth Street SW
Washington, DC 20554



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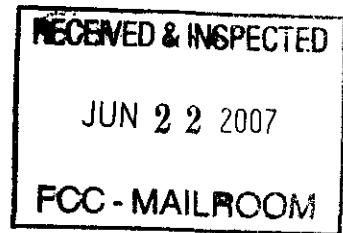
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Sincerely,

A handwritten signature in black ink, appearing to read "Michael L. ...". The signature is fluid and cursive, written over a horizontal line.



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Federal Communications Commission (FCC)
445 Twelfth Street SW
Washington, DC 20554

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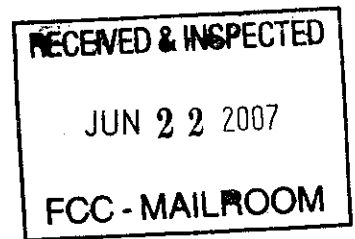
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Sincerely,

A handwritten signature in black ink that reads "Michael McMeahon". The signature is written in a cursive, flowing style.

RE: CG Docket No. 03-123
Federal Communications Commission (FCC)
445 Twelfth Street SW
Washington, DC 20554



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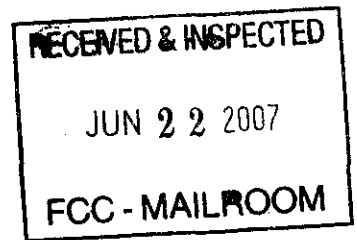
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Sincerely,

George McDaniel

RE: CG Docket No. 03-123
Federal Communications Commission (FCC)
445 Twelfth Street SW
Washington, DC 20554



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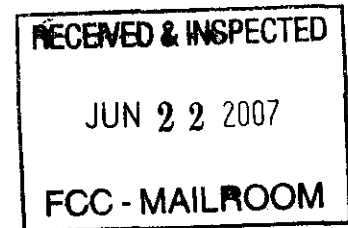
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Sincerely,

Michael Schilz

RE: CG Docket No. 03-123
Federal Communications Commission (FCC)
445 Twelfth Street SW
Washington, DC 20554



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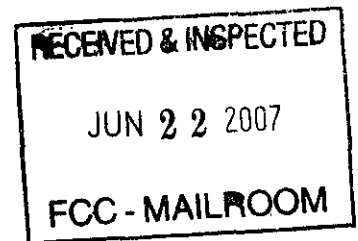
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Sincerely, *Srinivasan Panayalan*

RE: CG Docket No. 03-123
Federal Communications Commission (FCC)
445 Twelfth Street SW
Washington, DC 20554



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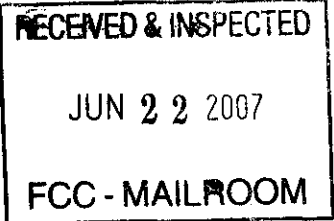
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Sincerely,

A handwritten signature in cursive script, appearing to read "David W. Gibson".



RE: CG Docket No. 03-123
Federal Communications Commission (FCC)
445 Twelfth Street SW
Washington, DC 20554

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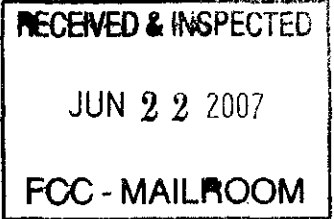
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Sincerely,

A handwritten signature in cursive script, appearing to read "Howard M. C. Ward".



RE: CG Docket No. 03-123
Federal Communications Commission (FCC)
445 Twelfth Street SW
Washington, DC 20554

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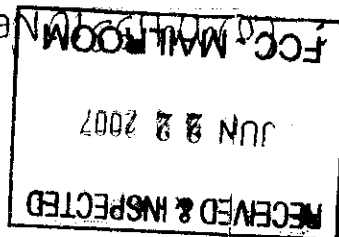
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Sincerely,

A handwritten signature in black ink that reads "Leselva McDaniel".

TO CHAIRMAN MARTIN
FCC MAIL ROOM
ADELSTEIN, CORPS, McDOWELL & TATE



Dear dad, I really need Video Relay
services to make calls to hearing people,
my family, etc etc. and all calls
that hearing people usually make.
Now I use American Sign Language.
I strongly urge the FCC to
continue supporting the VRS rate
as I need 3 years.

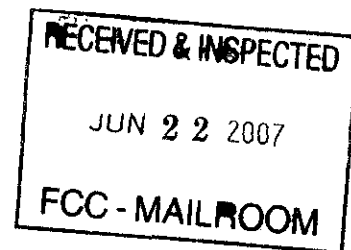
Thank You

Kathryn Poole
3414 3rd Ave

Courier Bldg, DC 51501

712-325-5556 call
VRS 866-327-8877

RE: CG Docket No. 03-123
Federal Communications Commission (FCC)
445 Twelfth Street SW
Washington, DC 20554



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Sincerely,

A handwritten signature in black ink, appearing to read "Alba Laura Cruz Calva".

Alba Laura Cruz Calva

Poohhaura1980@tmail.com

RE: CG Docket No. 03-123
Federal Communications Commission (FCC)
445 Twelfth Street SW
Washington, DC 20554

RECEIVED & INSPECTED

JUN 22 2007

FCC - MAILROOM

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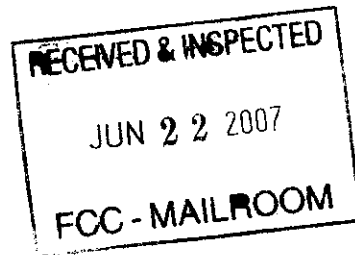
Sincerely,

Daphne B. Chiravolo

6/6/07

Please not closed no, No
I want always all day for
VRS important communication with
deaf you know please No, No

NO



God Bless You all please
not closed why I want for communi-
cation important for deaf please
No, No, No off cam please no
No, No, No.

You know I not money
why I not want TTY that why I like
for Communications for Cam VRS with deaf
please not off cam VRS No, No, No, No
No.

RECEIVED & INSPECTED

JUN 22 2007

FCC - MAILROOM

6-6-07

Dear, Kevin Martin

Hello! I am Deaf person. My name Jerry W. Fleeger
805 Carriage House Circle apt A.
Evansville In. 47715-2598

I am 58 years old now. I am very Sick 19 years.
I have Back Surgery 1981 and 3 By Pass Hearts Surgery '2001',
Broke Right ankle Surgery '2003'. I live myself
11 years apto.

I want let know about RVS with copy T.V. person
Because I can't afford RVS Billings. I paid Insight Cable
Co. In Evansville, In every month \$45.54 Cable TV. and
phones with Fd called. I paid Rent apto \$194.00 now
every month. Last year I paid Rent apto \$177.00 every month.
Second Sight Aid. I have paid medical pills
every month \$250.00 I have Sugar Diabete 6 years
now.

Two week ago! I try called Relay. I have give
phones from Company out State. Relay persons try called
Federal CC don't called it. They badly hang up the
phones Relay person. Relay told me they hang up the
phones Company.

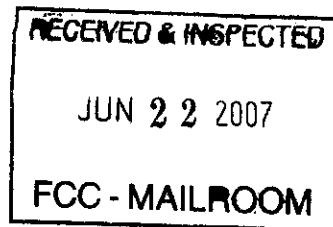
I try Blame please stop called us
I am Deaf person. I looked Fd called out of State
No plane person Unavailable and Blocked to names
persons. The phone Ring every Monday & Evening and
Night time. go to Bed time.

I don't want long Distance called phones.

I don't have one RVS
high speedings.
That why can't afford buy.

Thank you
Deaf person
Jerry W. Fleeger

Hi



My name is James Carlinoes

I wanted to Let you know I
will not attend the VRS.org, so I
can't make it. Anyway I hopefully the
VRS.org, will make a better Improvement
for the deaf people. Hopefully there
got to be a better way and Idea

Thank you
very much

James Carlinoes,
Fanny Carlinoes

Dear Chairman Kevin Martin,

RECEIVED & INSPECTED

JUN 22 2007

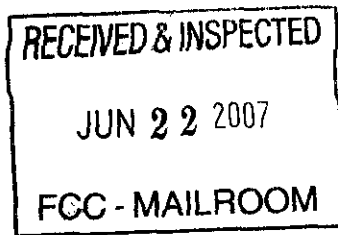
FCC - MAIL ROOM

I have a deaf granddaughter who needs

these programs and so do many other
deaf people, They depend on programs
like these to have a better quality of
life. It would be a shame to cut
these programs. So please reconsider.

Thanking You I Am

Mrs Kathy A. Colston
3619 W. Lincoln St
Phx Ariz 85009
602-272-8284



RE: CG Docket No. 03-123

Federal Communications Commission (FCC)

445 Twelfth Street SW

Washington, DC 20554

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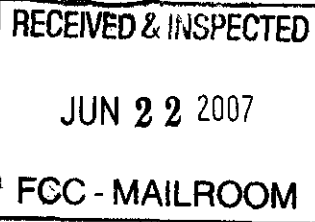
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Sincerely,

Glennida Kay Cordero

Chairman Kevin Martin
Federal Communications Commission
PO Box 15477
Washington, DC 20077-0836



June 1, 2007

Dear: Chairman Martin,

My name is Sheri Youens-Un. I am deaf and so is my husband. I have always been deaf as long as I can remember and I probably always will. My primary mean of communication is using American Sign Language.

Naturally, like other disabled or physically-challenged individuals, I must endure difficulties that come with my inability to hear. Limited communication and information, sting of misunderstandings and cultural clash are facts of life.

Helen Keller once said, "Being blind separates people from things, but being deaf separates people from people." I cannot tell you how true it is for me.

Fortunately, there are many amazing technologies we have today that help lessen difficulties my people and I have to endure due to our deafness or rather, "deafhood." Two technologies I use on daily basis and I cannot imagine living without them. They are closed captioned device and Sorenson Video Relay service. I practically worship them.

In the old days, I had to use TTY or computer to make a phone call with a help of Relay Service. Even so, they seemed so impersonal and flat. They were often painfully slow and long. Risking having been hang up on was quite common. My family loves me and I know they mean well, but I could tell they dread my phone call. My brothers complained about how relay agents were flirting with them. My grandfather complained of thick Hispanic accent. My mother could never say, "I love you" to a strange male voice on the phone. And my aunt would get nervous talking with me.

With Sorenson Video Relay service, it is the case anymore. The phone calls with VRS are faster, far much more effective and easier. Now, I cannot get my mother to shut up. My family loves my phone calls. We laugh more often. We share more and we tease endlessly. No one in my family will let me call them using Relay service other than VRS.

The best part, making a phone call is no emotionally painful for me. No more pulling out my hair trying to get something done. For example, one single phone call trying to get a service with regular relay service often means more than an hour of my time, especially with rotary phone services. Now, with VRS, it is easy 15 minutes. I do not get disconnected or being hung up on quite as much anymore. I simply cannot go back to the old days, not if I can help it.

Closed-captioned device? I still remember the day I first saw it and the day I first got it. I was 14 years old when I saw one for the first time. I was at my friend's house one ordinary Sunday and bunch of us were chatting and playing game. Somebody turned on the television and viola, words appeared on the screen. I was shocked. Everyone was content but me. I could not take my eyes off the screen. I knew I had to get one. I begged my parents constantly to get one. However, it was in late 80s and the device was not exactly cheap. My parents were poor and they said no. I was heart broken. Few years later, a friend got a new one and gave me his old one. I was beyond happy.

Immediately after getting the old device, my family noticed a big difference with me. I laughed more easily and I laughed meaningfully. My understanding of vocabulary soared. My writing was clearer. Quickly afterwards, we agreed to adopt the rule, change channel if there was not captioned whenever I was there. With limited options and three huge hairy animals for brothers, it was not easy, but doable.

It has been twenty years since I first saw it. Not only I am familiar with actors, latest movies, or cool TV shows, I could share my favorites with my brothers. Unfortunately, some things had not changed as much. Not all shows were captioned and not all DVDs come with caption. Sometimes, it only shows caption whenever it speaks different language. It can be quite frustrating if caption was set for one spoken language, turning off others. One movie we saw, we had to stop to switch to different caption at least 25 times. My blood pressure probably spiked that night.

There are other things to worry, too. Talking websites have become increasingly popular and they often do not provide spoken transcripts. Pagers or phones with text messages cost far much more than regular phones without them. Hearing aid batteries are not so easy to find anymore. Some services require voice recognition before getting help. Sometimes I was denied service because I require the service of a sign language interpreter. Sometimes I did not get immediate medical attention because I was *ahem* special.

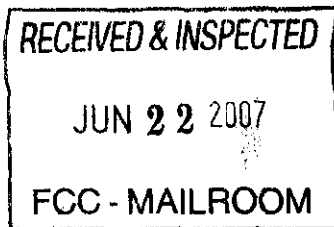
However, there are plenty of things to be happy with. We can easily reserve our own transportation or overnight stay details online. We also purchase something online or make money selling goods online. I know I am grateful for Internet, VRS and captioned device. I do not know how I can live without them, not even one of them.

Please do not take them away. Not even one of them.

Thank you,



Sheri Youens-Un
8520 Freyman Dr.
Chevy Chase, MD 20815



June 2, 2007
23 Lewis Ave.
Walpole, MA 02081

Federal Communications Commission
P.O. 15477
Washington, DC 20077-0836

RE: **CG Docket No. 03-123**

Dear Chairman Martin;
Commissioners Adelstein, Copps, McDowell, and
Tate;

My sister is deaf and she needs Video Relay Service (VRS) in order to be able to place and receive phone calls with hearing individuals in her own language – American Sign Language. I am writing to strongly urge the FCC to establish a new stable, reliable, and predictable VRS rate for the next three years. I know that a long-term stable rate will directly impact the VRS services that she relies upon.

Please set a fair VRS rate that encourages VRS providers to **increase VRS access for all deaf individuals through outreach programs, invest in the training and development of additional professional interpreters, and improve VRS technology to provide reliable 24/7 and 911 services.**

Cutting the VRS rate would severely impact the quality of VRS, which my sister relies on for her communication needs.

Respectfully,

A handwritten signature in black ink, reading "Elijah T. Carver-Brown". The signature is written in a cursive, flowing style.

Elijah Carver-Brown

6-7-07

RECEIVED & INSPECTED

JUN 22 2007

FCC - MAILROOM

Dear Mr. Martin,

I am writing regarding my concern for the budget cuts the FCC has implemented for the VRS Services.

My daughter is deaf & she counts on this service daily. Isn't there something else you can cut for us people that are fortunate enough to hear?

Please give this your prompt attention as we are all counting on you.

Sincerely

Cheryl Nickle

RECEIVED & INSPECTED

JUN 22 2007

FCC - MAILROOM

June 2, 2007
59 North Avenue
Abington, MA 02351

Federal Communications Commission
P.O. 15477
Washington, DC 20077-0836

RE: **CG Docket No. 03-123**

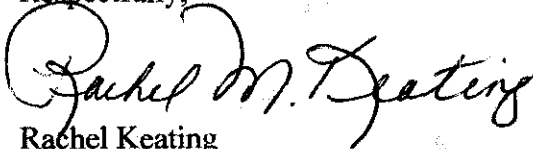
Dear Chairman Martin;
Commissioners Adelstein, Copps, McDowell, and
Tate;

My niece is deaf and she needs Video Relay Service (VRS) in order to be able to place and receive phone calls with hearing individuals in her own language – American Sign Language. I am writing to strongly urge the FCC to establish a new stable, reliable, and predictable VRS rate for the next three years. I know that a long-term stable rate will directly impact the VRS services that she relies upon.

Please set a fair VRS rate that encourages VRS providers to increase VRS access for all deaf individuals through outreach programs, invest in the training and development of additional professional interpreters, and improve VRS technology to provide reliable 24/7 and 911 services.

Cutting the VRS rate would severely impact the quality of VRS, which my niece relies on for her communication needs.

Respectfully,



Rachel Keating

RECEIVED & INSPECTED

JUN 22 2007

FCC - MAILROOM

E: CG Docket No. 03-123

o: Chairman Martin;

Commissioners Adelstein, Copps, McDowell, and Tate

I am Deaf and I need Video Relay Service (VRS) in order to be able to place and receive phone calls with hearing individuals in my own native language – American Sign Language (ASL). I am writing to strongly urge the FCC to establish a new stable, reliable, and predictable VRS rate for the next three years. I know that a long-term stable rate will directly impact the VRS services that I rely upon.

Please set a fair VRS rate that encourages VRS providers to:

- Increase VRS access for all Deaf individuals through outreach programs
- Invest in the training and development of additional professional interpreters
- Improve VRS technology to provide reliable 24/7 and 911 services

g the VRS rate would severely
t the quality of VRS, which I rely
my communication needs.

stfully, Albert L. Chayer
Print Name

Email _____

RECEIVED & INSPECTED

JUN 22 2007

FCC - MAILROOM

RE: CG Docket No. 03-123

To: Chairman Martin;

Commissioners Adelstein, Copps, McDowell, and Tate

I am Deaf and I need Video Relay Service (VRS) in order to be able to place and receive phone calls with hearing individuals in my own native language – American Sign Language (ASL). I am writing to strongly urge the FCC to establish a new stable, reliable, and predictable VRS rate for the next three years. I know that a long-term stable rate will directly impact the VRS services that I rely upon.

Please set a fair VRS rate that encourages VRS providers to:

- Increase VRS access for all Deaf individuals through outreach programs
- Invest in the training and development of additional professional interpreters
- Improve VRS technology to provide reliable 24/7 and 911 services

Cutting the VRS rate would severely impact the quality of VRS, which I rely on for my communication needs.

Respectfully, Blanca E. Chaver

Print Name

Email _____

How much Service List
I am deaf Joyce VRS Import
Interpreting

RECEIVED & INSPECTED

JUN 22 2007

FCC - MAILROOM

I want Federal
Communication deaf talk
Interpreting I want buy
VRS import Interpreting
Need for deaf communication
VRS train please VRS
information, praction
Sorenson Video Relay
Service

Sorenson VRS
Interpreting Communication

Please write send
VRS — Communication
Interpreting ASL
information VRS